## Medicaid Managed Care Quality Measures SFY 2015

The Ohio Department of Medicaid (ODM) established Quality Measures and Standards to evaluate Managed Care Plan (MCP) performance in priority areas (e.g., care coordination, evidence-based treatment, and person and family-centered care). The selected measures align with the ODM Quality Strategy. All of the measures were derived from national measurement sets (e.g., HEDIS, AHRQ) and/or managed care industry data.

Minimum Performance Standards were established for seventeen measures. For these measures, failure to meet the Minimum Performance Standard resulted in the assessment of a noncompliance sanction.

MCPs were evaluated on each measure using statewide results that included all regions in which the MCP had membership. Results for each measure were calculated per MCP and included all of the MCP's Ohio Medicaid members who met the criteria specified by the methodology for the given measure. MCP performance was assessed using National Committee for Quality Assurance (NCQA) calculated summary rates for the HEDIS/CAHPS survey measures and MCP self-reported, audited HEDIS data for the NCQA HEDIS measures. The HEDIS measures and HEDIS/CAHPS survey measures were calculated in accordance with NCQA's Volume 2: Technical Specifications and NCQA's Volume 3: Specifications for Survey Measures, respectively. The previous calendar year is the standard measurement year for HEDIS data. Please note that first-year HEDIS measures are not publicly reported by NCQA for individual managed care plans; NCQA will evaluate first-year measure results and determine the appropriateness of public reporting for subsequent measurement years. Results for first-year measures included in this document should be considered informational-only.

#### **Performance Summary**

At a statewide level, the Minimum Performance Standard was met for 13 of the 17 measures. All plans were noncompliant on at least one measure resulting in sanctions ranging from \$1,402,000 to \$3,542,000.

Measure ID	Element ID	Measure	Sheet Name	Method
AAP	ratetot	Adults' Access to Preventive/Ambulatory Health Services, Total	AAP_ratetot	Administrative
ADD	rateinit	Follow-Up Care for Children Prescribed ADHD Medication, Initiation Phase	ADD_rateinit	Administrative
ADV	ratetot	Annual Dental Visits, Total	ADV_ratetot	Administrative
APM	rate	Metabolic Monitoring for Children and Adolescents on Antipsychotics	APM_rate	Administrative
APP	rate	Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics	APP_rate	Administrative
ASM	ratetot	Use of Appropriate Medications for People with Asthma, Total	ASM_ratetot	Administrative
AWC	rate	Adolescent Well-Care Visits	AWC_rate	Hybrid
BCS	rate	Breast Cancer Screening	BCS_rate	Administrative
CAP	rate 1224	Children and Adolescents' Access to Primary Care Practitioner, 12-24 Months	CAP_rate1224	Administrative
CAP	rate256	Children and Adolescents' Access to Primary Care Practitioners, 25 Months-6 Years	CAP_rate256	Administrative
CAP	rate711	Children and Adolescents' Access to Primary Care Practitioners, 7-11 Years	CAP_rate711	Administrative
CAP	rate1219	Children and Adolescents' Access to Primary Care Practitioners, 12-19 Years	CAP_rate1219	Administrative
CBP	ratetot	Controlling High Blood Pressure	CBP_ratetot	Hybrid
CCS	rate	Cervical Cancer Screening	CCS_rate	Hybrid
CDC	rateade	Comprehensive Diabetes Care, HbA1c Adequate Control (<8.0%)	CDC_rateade	Hybrid
CDC	ratebp90	Comprehensive Diabetes Care, Blood Pressure Control (<140/90 mm Hg)	CDC_ratebp90	Hybrid
CDC	rateeye	Comprehensive Diabetes Care, Eye Exam (Retinal) Performed	CDC_rateeye	Hybrid
CHL	rate	Chlamydia Screening in Women, Total	CHL_ratetot	Administrative
CIS	rateco2	Childhood Immunization Status, Combination 2	CIS_combo2	Hybrid
CIS	rateco3	Childhood Immunization Status, Combination 3	CIS_combo3	Hybrid
FPC	rate_81	Frequency of Ongoing Prenatal Care, ≥81 Percent	FPC_rate_81	Hybrid
FUH	rate7	Follow-Up After Hospitalization for Mental Illness, 7-Day Follow-Up	FUH_rate7	Administrative
IET	rengtot	Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, Engagement of AOD Treatment, Total	IET_rengtot	Administrative
MPTA	rate	Mental Health Utilization	MPTA	Administrative
PBH	rate	Persistence of Beta Blocker Treatment after a Heart Attack	PBH_rate	Administrative
PPC	ratetime	Prenatal and Postpartum Care, Timeliness of Prenatal Care	PPC_ratetime	Hybrid
PPC	ratepost	Prenatal and Postpartum Care, Postpartum Care	PPC_ratepost	Hybrid
RHP	adult	Adult Rating of Health Plan (CAHPS Health Plan Survey)	RHP_adult	Survey
RHP	child	General Child Rating of Health Plan (CAHPS Health Plan Survey)	RHP_child	Survey
URI	rate	Appropriate Treatment for Children with Upper Respiratory Infection	URI_rate	Administrative
W15	rate6	Well-Child Visits First 15 Months of Life, Six or More Visits	W15_rate6	Hybrid
W34	rate	Well-Child Visits in the Third, Fourth, Fifth, and Sixth Year of Life	W34_rate	Hybrid

Ranking	Description	
<p10< td=""><td>Below the national HEDIS 2014 Medicaid 10th percentile</td></p10<>	Below the national HEDIS 2014 Medicaid 10th percentile	
P10-P25	On or above the national HEDIS 2014 Medicaid 10th percentile and below 25th percentile	
P25-P50	On or above the national HEDIS 2014 Medicaid 25th percentile and below 50th percentile	
P50-P75	On or above the national HEDIS 2014 Medicaid 50th percentile and below 75th percentile	
P75-P90	On or above the national HEDIS 2014 Medicaid 75th percentile and below 90th percentile	
≥P90	On or above the national HEDIS 2014 Medicaid 90th percentile	
	NA indicates that the MCP followed the specifications for producing a reportable	
NA	denominator, but the denominator was too small (<30) to report a valid rate, resulting in a	
	Not Applicable (NA) audit designation.	
NB	Benefit Not Offered. The MCP did not offer the health benefit required by the measure.	
NID	Not Reportable. The MCP calculated the measure but the rate was materially biased, or	
NR	the MCP chose not to report the measure or was not required to report the measure.	

Note: HEDIS 2014 benchmarks were developed by NCQA using measurement year 2013 data.

# Adults' Access to Preventive/Ambulatory Health Services Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid		
	Reported Rate	Ranking	
Buckeye	79.6%	P10-P25	
CareSource	84.2%	P25-P50	
Molina	80.1%	P10-P25	
Paramount	77.3%	P10-P25	
UnitedHealthcare	81.6%	P25-P50	
Statewide Average	82.4%	P25-P50	

# Follow-Up Care for Children Prescribed ADHD Medication, Initiation Phase Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid		
IVICE	Reported Rate	Ranking	
Buckeye	49.3%	P75-P90	
CareSource	56.1%	≥P90	
Molina	52.4%	P75-P90	
Paramount	52.1%	P75-P90	
UnitedHealthcare	36.6%	P25-P50	
Statewide Average	53.2%	≥ <b>P90</b>	

# Annual Dental Visits, Total Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid		
IVICE	Reported Rate	Ranking	
Buckeye	44.5%	P25-P50	
CareSource	50.4%	P25-P50	
Molina	42.4%	P10-P25	
Paramount	41.3%	P10-P25	
UnitedHealthcare	41.7%	P10-P25	
Statewide Average	47.1%	P25-P50	

## Metabolic Monitoring for Children and Adolescents on Antipsychotics Methodology—Administrative Measurement Period—CY 2014

MCP	1-5 Years	6-11 Years	12-17 Years	Total
IVICE	Reported Rate	Reported Rate	Reported Rate	Reported Rate
Buckeye	NA	25.2%	25.5%	25.0%
CareSource	14.3%	23.0%	27.7%	25.5%
Molina	21.2%	23.1%	29.2%	26.4%
Paramount	5.9%	22.8%	28.3%	25.5%
UnitedHealthcare	0.0%	23.9%	27.8%	25.6%
Statewide Average	12.7%	23.3%	27.7%	25.6%

Note: Since this is a first-year measure for HEDIS 2015 reporting, HEDIS 2014 Medicaid benchmarks are not available.

## Use of First-Line Psychosocial Care for Children and Adolecsents on Antipsychotics Methodology—Administrative Measurement Period—CY 2014

МСР	1-5 Years	6-11 Years	12-17 Years	Total
IVICP	Reported Rate	Reported Rate	Reported Rate	Reported Rate
Buckeye	NA	54.4%	72.2%	65.5%
CareSource	64.2%	83.2%	81.3%	81.2%
Molina	48.6%	67.3%	68.4%	67.0%
Paramount	NA	77.7%	84.7%	80.6%
UnitedHealthcare	51.2%	58.7%	62.4%	60.2%
Statewide Average	59.5%	75.4%	77.0%	75.5%

Note: Since this is a first-year measure for HEDIS 2015 reporting, HEDIS 2014 Medicaid benchmarks are not available.

# Use of Appropriate Medications for Asthma, Total Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid		
	Reported Rate	Ranking	
Buckeye	85.1%	P50-P75	
CareSource	82.8%	P25-P50	
Molina	78.2%	P10-P25	
Paramount	85.7%	P50-P75	
UnitedHealthcare	79.2%	P10-P25	
Statewide Average	82.4%	P25-P50	

# Adolescent Well-Care Visits Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
WICF	Admin%	MRR%	Reported Rate	Ranking
Buckeye	85.8%	14.2%	40.2%	P10-P25
CareSource	95.0%	5.0%	43.8%	P25-P50
Molina	77.3%	22.7%	43.7%	P25-P50
Paramount	77.7%	22.3%	36.0%	<p10< td=""></p10<>
UnitedHealthcare	85.7%	14.3%	37.5%	<p10< td=""></p10<>
Statewide Average	89.5%	10.5%	42.1%	P25-P50

# Breast Cancer Screening Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid		
	Reported Rate	Ranking	
Buckeye	56.5%	P25-P50	
CareSource	54.5%	P25-P50	
Molina	51.6%	P25-P50	
Paramount	53.4%	P25-P50	
UnitedHealthcare	48.7%	P10-P25	
Statewide Average	53.7%	P25-P50	

# Children and Adolescents' Access to Primary Care Practitioners, 12–24 Months Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid		
IVICE	Reported Rate	Ranking	
Buckeye	91.0%	<p10< td=""></p10<>	
CareSource	95.1%	P10-P25	
Molina	92.7%	<p10< td=""></p10<>	
Paramount	89.8%	<p10< td=""></p10<>	
UnitedHealthcare	93.0%	<p10< td=""></p10<>	
Statewide Average	93.7%	P10-P25	

# Children and Adolescents' Access to Primary Care Practitioners, 25 Months–6 Years Methodology—Administrative Measurement Period—CY 2014

МСР	Overall Medicaid		
IVICE	Reported Rate	Ranking	
Buckeye	82.1%	<p10< td=""></p10<>	
CareSource	87.1%	P25-P50	
Molina	83.0%	P10-P25	
Paramount	78.3%	<p10< td=""></p10<>	
UnitedHealthcare	83.7%	P10-P25	
Statewide Average	84.9%	P10-P25	

# Children and Adolescents' Access to Primary Care Practitioners, 7–11 Years Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid		
	Reported Rate	Ranking	
Buckeye	85.3%	P10-P25	
CareSource	89.8%	P25-P50	
Molina	86.2%	P10-P25	
Paramount	84.5%	P10-P25	
UnitedHealthcare	88.9%	P25-P50	
Statewide Average	88.4%	P25-P50	

# Children and Adolescents' Access to Primary Care Practitioners, 12–19 Years Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid		
	Reported Rate	Ranking	
Buckeye	85.4%	P10-P25	
CareSource	89.1%	P25-P50	
Molina	83.7%	P10-P25	
Paramount	83.3%	P10-P25	
UnitedHealthcare	88.0%	P25-P50	
Statewide Average	87.7%	P25-P50	

#### Controlling High Blood Pressure Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
IVICE	Admin%	MRR%	Reported Rate	Ranking
Buckeye	0.0%	100.0%	44.9%	P10-P25
CareSource	0.0%	100.0%	45.5%	P10-P25
Molina	0.0%	100.0%	64.4%	P75-P90
Paramount	0.0%	100.0%	60.3%	P50-P75
UnitedHealthcare	0.0%	100.0%	47.9%	P10-P25
Statewide Average	0.0%	100.0%	49.4%	P25-P50

## Cervical Cancer Screening Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
IVICE	Admin%	MRR%	Reported Rate	Ranking
Buckeye	95.6%	4.4%	58.5%	
CareSource	97.0%	3.0%	65.9%	
Molina	92.8%	7.2%	64.9%	
Paramount	83.0%	17.0%	66.0%	
UnitedHealthcare	90.5%	9.5%	56.7%	
Statewide Average	94.6%	5.4%	64.2%	

# Comprehensive Diabetes Care, HbA1c Adequate Control (<8.0%) Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
IVICE	Admin%	MRR%	Reported Rate	Ranking
Buckeye	23.8%	76.3%	35.7%	P10-P25
CareSource	25.7%	74.3%	32.9%	P10-P25
Molina	21.3%	78.7%	51.9%	P50-P75
Paramount	39.5%	60.5%	45.0%	P25-P50
UnitedHealthcare	10.1%	89.9%	38.4%	P25-P50
Statewide Average	23.9%	76.1%	37.4%	P10-P25

# Comprehensive Diabetes Care, Blood Pressure Control (<140/90 mm Hg) Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
	Admin%	MRR%	Reported Rate	Ranking
Buckeye	17.0%	83.0%	53.8%	P25-P50
CareSource	0.7%	99.3%	50.0%	P10-P25
Molina	0.3%	99.7%	67.5%	P50-P75
Paramount	27.7%	72.3%	65.9%	P50-P75
UnitedHealthcare	0.0%	100.0%	58.4%	P25-P50
Statewide Average	3.6%	96.4%	54.8%	P25-P50

## Comprehensive Diabetes Care, Eye Exam (Retinal) Performed Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
WICF	Admin%	MRR%	Reported Rate	Ranking
Buckeye <sup>1</sup>	100.0%		48.8%	P25-P50
CareSource	75.8%	24.2%	56.4%	P50-P75
Molina	72.5%	27.5%	57.8%	P50-P75
Paramount	78.6%	21.4%	54.5%	P50-P75
UnitedHealthcare	77.8%	22.2%	52.6%	P25-P50
Statewide Average	78.2%	21.8%	55.3%	P50-P75

# Chlamydia Screening in Women, Total Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid		
IVICI	Reported Rate	Ranking	
Buckeye	52.4%	P25-P50	
CareSource	54.3%	P25-P50	
Molina	53.9%	P25-P50	
Paramount	51.7%	P25-P50	
UnitedHealthcare	52.4%	P25-P50	
Statewide Average	53.7%	P25-P50	

## Childhood Immunization Status, Combination 2 Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
WICF	Admin%	MRR%	Reported Rate	Ranking
Buckeye	81.8%	18.2%	69.5%	P10-P25
CareSource	72.9%	27.1%	71.8%	P25-P50
Molina	81.3%	18.7%	67.3%	P10-P25
Paramount	81.6%	18.4%	64.7%	P10-P25
UnitedHealthcare	79.3%	20.7%	63.5%	P10-P25
Statewide Average	76.2%	23.8%	69.7%	P10-P25

## Childhood Immunization Status, Combination 3 Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
IVIOP	Admin%	MRR%	Reported Rate	Ranking
Buckeye	79.9%	20.1%	66.2%	P10-P25
CareSource	71.0%	29.0%	67.9%	P25-P50
Molina	78.7%	21.3%	63.1%	P10-P25
Paramount	78.7%	21.3%	61.8%	P10-P25
UnitedHealthcare	77.3%	22.7%	60.1%	P10-P25
Statewide Average	74.1%	25.9%	65.9%	P10-P25

# Frequency of Ongoing Prenatal Care, ≥81 Percent Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
WICE	Admin%	MRR%	Reported Rate	Ranking
Buckeye	84.2%	15.8%	69.0%	P50-P75
CareSource	83.5%	16.5%	67.6%	P50-P75
Molina	92.4%	7.6%	76.2%	P75-P90
Paramount	86.3%	13.7%	76.2%	P75-P90
UnitedHealthcare	82.3%	17.7%	69.6%	P50-P75
Statewide Average	84.8%	15.2%	69.8%	P50-P75

## Follow-Up After Hospitalization for Mental Illness, 7-Day Follow-Up

Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid			
	Reported Rate	Ranking		
Buckeye	38.9%	P25-P50		
CareSource	54.9%	P75-P90		
Molina	38.9%	P25-P50		
Paramount	49.3%	P50-P75		
UnitedHealthcare	47.0%	P50-P75		
Statewide Average	49.5%	P50-P75		

# Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, Engagement of AOD Treatment, Total

## Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid			
IVICE	Reported Rate	Ranking		
Buckeye	8.7%	P25-P50		
CareSource	6.1%	P25-P50		
Molina	9.5%	P25-P50		
Paramount	9.6%	P25-P50		
UnitedHealthcare	9.5%	P25-P50		
Statewide Average	7.8%	P25-P50		

## Mental Health Utilization, Total Methodology—Administrative Measurement Period—CY 2014

МСР	Any Se	rvice	Inpatient		Intensive outpatient or partial hospitalization		Outpatient or ED	
MCF	Reported Rate	Ranking	Reported Rate	Ranking	Reported Rate	Ranking	Reported Rate	Ranking
Buckeye	3.6%	<p10< td=""><td>0.8%</td><td>P25-P50</td><td>&lt;0.1%</td><td>P10-P25</td><td>3.1%</td><td><p10< td=""></p10<></td></p10<>	0.8%	P25-P50	<0.1%	P10-P25	3.1%	<p10< td=""></p10<>
CareSource	5.4%	P10-P25	0.9%	P25-P50	<0.1%	P10-P25	4.6%	P10-P25
Molina	4.5%	P10-P25	0.9%	P25-P50	NA	NA	4.0%	P10-P25
Paramount	4.3%	P10-P25	1.0%	P50-P75	<0.1%	P10-P25	3.7%	P10-P25
UnitedHealthcare	4.8%	P10-P25	0.8%	P25-P50	<0.1%	P10-P25	4.3%	P10-P25
Statewide Average	4.9%	P10-P25	0.9%	P25-P50	<0.1%	P10-P25	4.3%	P10-P25

## Persistence of Beta Blocker Treatment after a Heart Attack

## Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid			
	Reported Rate	Ranking		
Buckeye	88.4%	P50-P75		
CareSource	91.8%	P75-P90		
Molina	87.7%	P50-P75		
Paramount	NA	NA		
UnitedHealthcare	89.3%	P50-P75		
Statewide Average	89.9%	P50-P75		

# Prenatal and Postpartum Care, Timeliness of Prenatal Care Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
WICF	Admin%	MRR%	Reported Rate	Ranking
Buckeye	91.8%	8.2%	85.2%	P50-P75
CareSource	89.2%	10.8%	85.4%	P50-P75
Molina	93.0%	7.0%	88.7%	P50-P75
Paramount	94.6%	5.4%	86.4%	P50-P75
UnitedHealthcare	92.4%	7.6%	85.4%	P50-P75
Statewide Average	90.8%	9.2%	85.9%	P50-P75

# Prenatal and Postpartum Care, Postpartum Care Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
	Admin%	MRR%	Reported Rate	Ranking
Buckeye	87.0%	13.0%	63.9%	P50-P75
CareSource	87.6%	12.4%	60.6%	P25-P50
Molina	78.9%	21.1%	62.5%	P25-P50
Paramount	85.1%	14.9%	68.6%	P50-P75
UnitedHealthcare	84.9%	15.1%	54.8%	P10-P25
Statewide Average	85.9%	14.1%	61.4%	P25-P50

## CAHPS Adult Rating of Health Plan—Overall Medicaid Measurement Period—CY 2014<sup>1</sup>

MCP	Overall Medicaid			
IVICE	Three-Point Mean	Ranking		
Buckeye	2.452	P50-P75		
CareSource	2.516	P75-P90		
Molina	2.357	P25-P50		
Paramount	2.383	P25-P50		
UnitedHealthcare	2.417	P25-P50		
State wide Average	2.435	P50-P75		

<sup>&</sup>lt;sup>1</sup> Results were calculated using CAHPS 2015 data.

## CAHPS Child Rating of Health Plan—Overall Medicaid Measurement Period—CY 2014<sup>1</sup>

MCP	Three-Point Mean	Ranking
Buckeye	2.569	P25-P50
CareSource	2.655	P75-P90
Molina	2.535	P25-P50
Paramount	2.602	P50-P75
UnitedHealthcare	2.542	P25-P50
State wide Average	2.587	P50-P75

## Appropriate Treatment for Children with Upper Respiratory Infection

Methodology—Administrative Measurement Period—CY 2014

MCP	Overall Medicaid			
	Reported Rate	Ranking		
Buckeye	85.4%	P25-P50		
CareSource	85.2%	P25-P50		
Molina	88.3%	P50-P75		
Paramount	83.3%	P25-P50		
UnitedHealthcare	83.4%	P25-P50		
Statewide Average	85.3%	P25-P50		

# Well-Child Visits First 15 Months of Life, Six or More Visits Methodology—Hybrid Measurement Period—CY 2014

МСР	Overall Medicaid			
IVICP	Admin%	MRR%	Reported Rate	Ranking
Buckeye	85.0%	15.0%	61.9%	P25-P50
CareSource	90.9%	9.1%	59.1%	P25-P50
Molina	92.7%	7.3%	58.0%	P25-P50
Paramount	88.2%	11.8%	62.0%	P25-P50
UnitedHealthcare	79.0%	21.0%	60.9%	P25-P50
Statewide Average	89.4%	10.6%	59.7%	P25-P50

#### Well-Child Visits in the Third, Fourth, Fifth, and Sixth Year of Life Methodology—Hybrid Measurement Period—CY 2014

MCP	Overall Medicaid			
IVICE	Admin%	MRR%	Reported Rate	Ranking
Buckeye <sup>1</sup>	100.0%		59.2%	<p10< td=""></p10<>
CareSource <sup>1</sup>	100.0%		64.2%	P10-P25
Molina	95.0%	5.0%	62.4%	P10-P25
Paramount	94.4%	5.6%	60.6%	P10-P25
UnitedHealthcare	94.7%	5.3%	63.5%	P10-P25
State wide Average	98.3%	1.7%	63.1%	P10-P25