**ATTACHMENT L**

**Service Coordination Matrix**

| Population | State Responsibilities | MCO Service Coordination  | Community Service Coordination |
| --- | --- | --- | --- |
| HCBS I/DD Waiver  | * Medical history and results
* Eligibility and Enrollment assistance (by contract)
* Functional assessment (standardized -MFEI) by contract
 | * Approval of Person Centered Service Plan
* Physical health coordination
* Behavioral health coordination
* LTSS coordination
* Transportation coordination
 | * Development, implementation and monitoring of Person Centered Service Plan
* Choice counseling\*
* Completion of Health Screen, Health Risk Assessment and Needs Assessments
* Member contacts and home visits
* Linkage and referral to community resources and non-Medicaid supports
* Health and safety monitoring
* Support for education, employment and housing includes making referrals, advocacy and follow up
* Education about self-direction
 |
| SED Waiver & Children with Intensive Behavioral Health Needs | * Medical history and results
* Eligibility and Enrollment assistance (by contract)
* Functional assessment by contract
 | * Approval of Person Centered Service Plan
* Physical health coordination
* Behavioral health coordination
* LTSS coordination
* Transportation coordination
 | * Choice counseling\*
* Monitoring and follow up (evidence-based wrap around services), system of care grants
* Intensive case management
* High Fidelity Wrap Around
* Development, implementation and monitoring of Person Centered Service Plan
* Completion of Health Screen, Health Risk Assessment and Needs Assessments
* Member contacts and home visits
* Linkage and referral to community resources and non-Medicaid supports
* Health and safety monitoring
* Support for education, employment and housing includes making referrals, advocacy and follow up
* Implementation of treatment plan component of Person Centered Service Plan
 |
| HCBS TBIHCBS PDHCBS FEHCBS AutismHCBS TA | * Medical history and results
* Eligibility and Enrollment Assistance (by contract)
* Functional assessment (Standardized -MFEI) by contract
 | * Approval of Person Centered Service Plan
* Physical health coordination
* Behavioral health coordination
* LTSS coordination
* Transportation coordination
 | * Choice counseling\*
* Development, implementation and Monitoring of Person Centered Service Plan
* Completion of Health Screen, Health Risk Assessment and Needs Assessments
* Member contacts and home visits
* Linkage and referral to community resources and non-Medicaid supports
* Health and safety monitoring
* Support for education, employment and housing includes making referrals, advocacy and follow up
* Education about self-direction
 |
| Nursing Facility/ICF- IID | * Medical history and results
* Eligibility and Enrollment assistance (by contract)
* Functional assessment by contract
 | * Approval of Plan of Services
* Physical health coordination
* Behavioral health coordination
* LTSS coordination
 | * Choice counseling\* including exploration of interest/ability to move to community setting
* Transition coordination/transition planning
* Linkage and referral to community resources and other Medicaid supports
* Support and education to facility on pharmaceutical approaches
 |
| Hospitals / Other Institutions | * Medical history and results
* Eligibility and Enrollment assistance (by contract)
* Functional assessment by contract
* Service Coordination audit
 | * Behavioral health coordination
* LTSS coordination
* Physical health coordination
* Coordination of services external to facility
* Approval of plan of services
 | * Completion of Health Screen, Health Risk Assessment and Needs Assessments
* Develop, implement and monitor plan for services
* Choice counseling\* including exploration of interest/ability to move to community setting
* Transition coordination/planning
* Assisting in discharge planning and securing appropriate community services
* Member contacts and home visits
* Linkage and referral to community resources and non-Medicaid supports
* Health and safety monitoring
* Support for education, employment and housing includes making referrals, advocacy and follow up
 |
| Behavioral Health (Adults) | * Medical history and results
* Eligibility and Enrollment assistance (by contract)
 | * Physical health coordination
* Behavioral health coordination
* LTSS coordination, if appropriate
* Approval of Person Centered Service Plan
* Transportation coordination
 | * Choice counseling\*
* Development, implementation and Monitoring of Person Centered Service Plan
* Completion of Health Screen, Health Risk Assessment and Needs Assessments
* Member contacts and home visits
* Linkage and referral to community resources and non-Medicaid supports
* Health and safety monitoring
* Support for education, employment and housing includes making referrals, advocacy and follow up
* Implementation of treatment plan component of Person Centered Service Plan
 |
| Foster Care | * Medical history and results
* Eligibility and Enrollment assistance (by contract)
 | * Approval of Person Centered Service Plan
* Physical health coordination
* Behavioral health coordination
* Transportation coordination
* LTSS coordination
* Coordination with child welfare contractors case managers
 | * Provider choice counseling\*
* Development, implementation and Monitoring of Person Centered Service Plan
* Completion of Health Screen, Health Risk Assessment and Needs Assessments
* Member contacts and home visits
* Linkage and referral to community resources and non-Medicaid supports
* Health and safety monitoring
* Support for education, employment and housing includes making referrals, advocacy and follow up
 |
| Complex /Chronic Conditions | * Medical history and results
* Eligibility Broker (by contract)
 | * Completion of Health Screen, Health Risk Assessment and Needs Assessments
* Development, implementation, monitoring and approval of plan of service
* Choice counseling\*
* Physical health coordination
* Behavioral health coordination
* Transportation coordination
* Member contacts and home visits
* Linkage and referral to community resources and non-Medicaid supports
* Health and safety monitoring
* Support for education, employment and housing includes making referrals, advocacy and follow up
 |  |
| Other Beneficiaries | * Medical history and results
* Eligibility Broker (by contract)
 | * Physical health coordination
* Behavioral health coordination
* Transportation coordination
* Completion of Health Screen, Health Risk Assessment and Needs Assessments
* Development, implementation, monitoring and approval of plan of service
* Member contacts and home visits
* Linkage and referral to community resources and non-Medicaid supports
* Health and safety monitoring
* Support for education, employment and housing includes making referrals, advocacy and follow up
* Choice counseling\*
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**\* Please note that Choice Counseling does not include counseling provided to a beneficiary related to MCO selection.**