**ATTACHMENT L**

**Service Coordination Matrix**

| Population | State Responsibilities | MCO Service Coordination | Community Service Coordination |
| --- | --- | --- | --- |
| HCBS I/DD Waiver | * Medical history and results * Eligibility and Enrollment assistance (by contract) * Functional assessment (standardized -MFEI) by contract | * Approval of Person Centered Service Plan * Physical health coordination * Behavioral health coordination * LTSS coordination * Transportation coordination | * Development, implementation and monitoring of Person Centered Service Plan * Choice counseling\* * Completion of Health Screen, Health Risk Assessment and Needs Assessments * Member contacts and home visits * Linkage and referral to community resources and non-Medicaid supports * Health and safety monitoring * Support for education, employment and housing includes making referrals, advocacy and follow up * Education about self-direction |
| SED Waiver & Children with Intensive Behavioral Health Needs | * Medical history and results * Eligibility and Enrollment assistance (by contract) * Functional assessment by contract | * Approval of Person Centered Service Plan * Physical health coordination * Behavioral health coordination * LTSS coordination * Transportation coordination | * Choice counseling\* * Monitoring and follow up (evidence-based wrap around services), system of care grants * Intensive case management * High Fidelity Wrap Around * Development, implementation and monitoring of Person Centered Service Plan * Completion of Health Screen, Health Risk Assessment and Needs Assessments * Member contacts and home visits * Linkage and referral to community resources and non-Medicaid supports * Health and safety monitoring * Support for education, employment and housing includes making referrals, advocacy and follow up * Implementation of treatment plan component of Person Centered Service Plan |
| HCBS TBI  HCBS PD  HCBS FE  HCBS Autism  HCBS TA | * Medical history and results * Eligibility and Enrollment Assistance (by contract) * Functional assessment (Standardized -MFEI) by contract | * Approval of Person Centered Service Plan * Physical health coordination * Behavioral health coordination * LTSS coordination * Transportation coordination | * Choice counseling\* * Development, implementation and Monitoring of Person Centered Service Plan * Completion of Health Screen, Health Risk Assessment and Needs Assessments * Member contacts and home visits * Linkage and referral to community resources and non-Medicaid supports * Health and safety monitoring * Support for education, employment and housing includes making referrals, advocacy and follow up * Education about self-direction |
| Nursing Facility/ICF- IID | * Medical history and results * Eligibility and Enrollment assistance (by contract) * Functional assessment by contract | * Approval of Plan of Services * Physical health coordination * Behavioral health coordination * LTSS coordination | * Choice counseling\* including exploration of interest/ability to move to community setting * Transition coordination/transition planning * Linkage and referral to community resources and other Medicaid supports * Support and education to facility on pharmaceutical approaches |
| Hospitals / Other Institutions | * Medical history and results * Eligibility and Enrollment assistance (by contract) * Functional assessment by contract * Service Coordination audit | * Behavioral health coordination * LTSS coordination * Physical health coordination * Coordination of services external to facility * Approval of plan of services | * Completion of Health Screen, Health Risk Assessment and Needs Assessments * Develop, implement and monitor plan for services * Choice counseling\* including exploration of interest/ability to move to community setting * Transition coordination/planning * Assisting in discharge planning and securing appropriate community services * Member contacts and home visits * Linkage and referral to community resources and non-Medicaid supports * Health and safety monitoring * Support for education, employment and housing includes making referrals, advocacy and follow up |
| Behavioral Health (Adults) | * Medical history and results * Eligibility and Enrollment assistance (by contract) | * Physical health coordination * Behavioral health coordination * LTSS coordination, if appropriate * Approval of Person Centered Service Plan * Transportation coordination | * Choice counseling\* * Development, implementation and Monitoring of Person Centered Service Plan * Completion of Health Screen, Health Risk Assessment and Needs Assessments * Member contacts and home visits * Linkage and referral to community resources and non-Medicaid supports * Health and safety monitoring * Support for education, employment and housing includes making referrals, advocacy and follow up * Implementation of treatment plan component of Person Centered Service Plan |
| Foster Care | * Medical history and results * Eligibility and Enrollment assistance (by contract) | * Approval of Person Centered Service Plan * Physical health coordination * Behavioral health coordination * Transportation coordination * LTSS coordination * Coordination with child welfare contractors case managers | * Provider choice counseling\* * Development, implementation and Monitoring of Person Centered Service Plan * Completion of Health Screen, Health Risk Assessment and Needs Assessments * Member contacts and home visits * Linkage and referral to community resources and non-Medicaid supports * Health and safety monitoring * Support for education, employment and housing includes making referrals, advocacy and follow up |
| Complex /Chronic Conditions | * Medical history and results * Eligibility Broker (by contract) | * Completion of Health Screen, Health Risk Assessment and Needs Assessments * Development, implementation, monitoring and approval of plan of service * Choice counseling\* * Physical health coordination * Behavioral health coordination * Transportation coordination * Member contacts and home visits * Linkage and referral to community resources and non-Medicaid supports * Health and safety monitoring * Support for education, employment and housing includes making referrals, advocacy and follow up |  |
| Other Beneficiaries | * Medical history and results * Eligibility Broker (by contract) | * Physical health coordination * Behavioral health coordination * Transportation coordination * Completion of Health Screen, Health Risk Assessment and Needs Assessments * Development, implementation, monitoring and approval of plan of service * Member contacts and home visits * Linkage and referral to community resources and non-Medicaid supports * Health and safety monitoring * Support for education, employment and housing includes making referrals, advocacy and follow up * Choice counseling\* |  |

**\* Please note that Choice Counseling does not include counseling provided to a beneficiary related to MCO selection.**